

3.0

## QUALITY POLICY

**Clover Tool Manufacturing Limited is committed to –**

“Continuously Improve CT’s Business system Performance through Management Review”

“Fulfill Product Requirements towards zero defect Quality and on time Delivery “

“Comply with relevant Customer, statutory and regulatory requirement”

“Comply with relevant interested party expectations”

“Achieve Business Objectives”

## OBJECTIVES

**Clover Tool Manufacturing Limited will focus on –**

- Development of employees by encouraging their engagement, vision, and creativity through the MCT program.
- Achieve customer recognition in meeting or exceeding customer satisfaction targets.
- Continual improvement of our processes, products, and services to meet all KPI (Key Process Indicators) targets.
- Ensure steady improvement of our Business System Performance through the reduction of cost of poor quality.
- Ensure the Safety of our Employees by creating a safe and hazard free working environment inclusive of physical, mental, and environmental concerns.

  
Frank Zeni, President

March 21, 2022  
Date